

Quality Policy

The primary objective of PH MAGNA Tomasz Stępień is to ensure the highest level of quality in manufactured products and provided services in the field of design, production of moulds, and solutions for the precast concrete industry, while complying with legal, market, and customer requirements.

Our company makes every effort to meet customer expectations, and to this end we:

- design effective solutions from the ground up
- analyse problems related to our clients' production processes
- manufacture high-quality moulds and solutions for the precast concrete industry
- assemble, commission, and provide training in the operation of our solutions
- deliver services at a consistently agreed and stable level of quality
- comply with contractual terms and delivery requirements

PH MAGNA Tomasz Stępień analyses external and internal factors affecting the company's operations and assesses risks associated with its activities.

Achieving these objectives is possible through adherence to the following principles:

- maintaining a high level of work and service quality, which is the primary goal of all employees at every level of the organization
- ensuring that all personnel are aware of their role in shaping quality and their responsibility in this area
- continuously improving production methods, manufacturing resources, and inspection and measurement equipment
- ensuring that delivered products always comply with specifications agreed with the customer
- carrying out all processes with the highest standards of safety
- providing regular training for all employees on requirements resulting from the company's quality management system

The owner of PH MAGNA Tomasz Stępień implements the quality policy through a creative approach to quality management, with particular emphasis on:

- promoting quality awareness
- fostering a quality culture
- encouraging widespread active employee participation
- supporting quality-driven motivation

The established, accepted, and communicated Quality Policy obliges all employees to consciously implement the defined quality objectives and tasks, meet requirements, and continuously improve the quality management system.

Employees are aware that only individual responsibility for the quality of their work and full identification with the company's policy guarantee the achievement of the established objectives.

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